

Code: 9FHS201

MCA - II Semester Regular & Supplementary Examinations, August/September 2012

**ORGANIZATION STRUCTURE & PERSONNEL MANAGEMENT**

(For students admitted in 2009, 2010 & 2011 only)

Time: 3 hours

Max Marks: 60

Answer any FIVE questions  
All questions carry equal marks

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- 1 Explain the social responsibilities of management.
- 2 Elucidate different organizational structures.
- 3 Write short notes on the following:
  - (a) Organization system.
  - (b) Probabilistic models.
  - (c) Decision process approach.
- 4 Critically examine the role of personnel manager as line manager and staff manager.
- 5 What are the interview techniques? Give illustrations.
- 6 What are the objectives of performance appraisal?
- 7 Elucidate the concept of transactional analysis.
- 8 What is business process re-engineering? Give illustrations.

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